



BATA - Local Advisory Council Agenda

Thursday, 10/05/2023

Noon – 1:00pm

BATA Hall Street Transfer Station Conference Room

Join Zoom Meeting

<https://uso6web.zoom.us/j/9038364707?pwd=b1hvTFpvZo1yRTNySVdETnhiQoNSZz09>

Meeting ID: 903 836 4707, Passcode: 302549

1. 2023 Customer Satisfaction Survey
2. Board Updates
3. 2023 Service Improvements
 - Summer Services Recap
 - Fixed Route Enhancements
 - BATA Link Launch
 - Fall Service Updates
4. Technology Enhancements
5. Metropolitan Planning Organization Update
6. New Operations Center Update
 - Construction Timetable
 - Traverse City Housing
7. Staffing Levels
8. Tidbits: library grant, upcoming corridor projects, new buses
9. Roundtable: Please share what's happening at your organization and bring your insights as to how BATA can better support you as community members and agencies as well as each other.

2023 Local Advisory Council Membership

- Matt Morritz, Chair: Community Representative
- Dan Buron: Goodwill Northern Michigan
- Lana Payne: Commission on Aging
- Mandy Joppich: Community Representative
- Linda Joppich: Community Representative
- Lena Vander Meulen: Leelanau County Senior Services
- Amanda Molski / Heidi Gustine: Area Agency on Aging
- Demarie Jones: Disability Network No. Michigan
- Susan Odgers: Community Representative
- Michelle Krumm: Senior Center Network
- Mitch Treadwell: Traverse City Commissioner
- Fern Spence: Community Representative

CC: Valerie Shultz/MDOT, Alex Simonetti/MDOT, Keir Rasmussen/BATA, Kelly Dunham/BATA, Eric Lingaur/BATA, Britny Schwartz/BATA, Bill Clark/BATA